



October 2012

127 Crestview Park Drive, Suite 104, Dickson, TN 37055

ABC Facility Accreditation

We are proud to announce we have received our Facility Accreditation for Certification in Orthotics, Prosthetics and Pedorthics, Inc., (ABC) on September 6, 2012.



ABC's evaluation includes a thorough review of the physical facility and the quality of patient care. ABC interviews both staff and patients and conducts a review of organizational documents, including records of patient care.

"Receiving accreditation is a significant achievement, one that recognizes outstanding performance by Dickson Orthotics & Prosthetics," says Catherine A. Carter, Executive Director of ABC. "The facility owners should be commended for their commitment to providing quality care to the people in the community."

Founded in 1928, ABC is dedicated to improving the quality of the nation's orthotic, prosthetic and pedorthic care through accreditation and certification. ABC encourages facilities to meet or exceed quality standards through accreditation and teaching of quality improvement concepts.

"We are extremely pleased to have achieved this designation," states Fernando Lara, owner and CPO. "Accreditation is a rigorous process, but one that we welcome as a continual quality improvement mechanism. Earning ABC Accreditation is another measure of our excellence as a premier provider of Dickson and surrounding areas and reflects our commitment to our patients."

Make An Appointment

615-740-0177

We are open Mon-Fri
8am - 4:30pm

Staff Directory

Fernando Lara
Certified Prosthetist and Orthotist

Jackie Chevront
Vice President

Aireal Choate
Receptionist

Kyle Chevront
Technician Assistant

Services we Offer

- Upper and lower limb Prosthetics
- Diabetic Shoes and Inserts
- Spinal Braces
- Knee Braces
- Wrist Braces
- Clavicle Braces
- Cervical Brace
- AFO, KAFO

Upcoming Events

Join us Wednesday October 31, 2012 for a Halloween Celebration! Come in for a special treat and tour our office!

Meet Your Receptionist - Aireal Choate

The smiling face that greets you as you walk in to Dickson Orthotics & Prosthetics is Aireal Choate. She graduated from Creekwood High School in 2009. Aireal started working for Dickson Orthotics & Prosthetics in June 2012 and loves meeting new people every day. She lives in Burns, TN with her husband Todd and son Bentley. On the weekends Aireal enjoys 4-wheeling in the jeep.

Frequently Asked Questions with Aireal

Q: What should I expect during an office visit?

A: Here at Dickson Orthotics & Prosthetics we strive to make your office visits as enjoyable as possible. We will first verify your physician's orders, diagnosis and insurance. Next, you will be assessed by our American Board Certified Practitioner, who will determine which orthotic or prosthetic will benefit you the most. We accept appointments and walk-ins Monday through Friday 8:00am - 4:30pm.

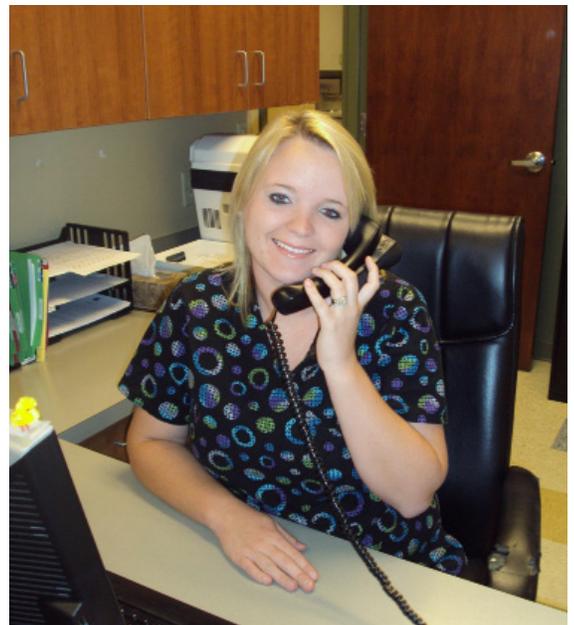
Q: I'm a new patient. What do I need to bring to my first appointment?

A: Thank you for choosing Dickson Orthotics & Prosthetics for your medical needs! All of our services require a prescription from your doctor. Please bring this with you, as well as your primary and secondary (if applicable) medical insurance cards and a photo id. At this time we will ask you to fill out the required paperworks so that we may keep your records accurate and provide you the best care possible.

Q: What insurance companies are you in-network with?

A: We are constantly contracting with new insurance companies. Although we take all patients, we are currently in-network with most BlueCross BlueShield plans, Medicare, State Medicaid, Tricare, Windsor, and more. We also help with workers compensation claims. If you would like more information please call 615-740-0177.

If you have a question you would like answered please email Aireal at aireal@dicksonop.com or call 615-740-0177.



Find us on Facebook! www.facebook.com/dicksonop

Do you have an interesting story to tell?
Tell us!

We would like to feature your story or question in the next newsletter. Call us at 615-740-0177 or email jackie@dicksonop.com for more information.

In the next issue...

- November is Diabetic Awareness Month. Find out why the fit of your socks and shoes are so important.
- Meet the newest addition to our team, Kyle Cheuvront.
- Treating carpal tunnel. How we can help.